A message for our families

As a valued member of the Turning Points family, we wanted to provide you with an update on our ongoing efforts to keep both our staff and the families we serve safe at this perilous time. Simply put, there is no higher priority for our organization.

We have been actively monitoring and reacting to the Novel Coronavirus (COVID-19) situation and wanted to assure you that we are working very hard to make sure you, your children, and our staff are safe and protected as we go about the business of delivering our services.

We are helping our staff to take the necessary measures to prevent infection themselves so that you can be confident they will not endanger you or your family members when they work with you.

In order to protect our families and themselves, Turning Points staff have been instructed at all times to:

- Wash hands frequently and for 20 seconds. Washing hands often under clean, running water can help prevent the spread of germs. Use alcohol-based hand sanitizer with at least 60-95% alcohol.
- Stay home when you are sick. If possible, stay home from work, school and errands when you are sick. You will help prevent others from catching your illness. Avoid close contact with people who are sick.
- Avoid touching your eyes, nose or mouth. Germs spread this way.
- Cover coughs and sneezes. Use a tissue to cover coughs and sneezes, then dispose of the tissue. When a tissue is not available, cough or sneeze into your elbow.
Clean and disinfect surfaces or objects. Clean and disinfect frequently touched surfaces at home, work or school, especially when someone is ill.

All Turning Points staff is required to follow these practices so that they do not constitute a risk to the families they serve.

During this period, regulations still require that we check regularly with families to make sure that their children are okay and families are getting the support they need. Those regulations have not changed, so we will continue to visit your homes during this crisis period. We may contact you in advance of the visit to assure that everyone involved remains healthy.

Just as our staff will be making sure they have followed all precautions to assure they don’t put anyone at risk, we ask that you do the same. Together, we can keep us all healthy.

We continue to work with the Department of Human Services about their requirements and will certainly keep you informed of any changes.

Thank you. Stay safe!

For the most up-to-date information on Coronavirus, go to: https://www.cdc.gov/coronavirus/